

Returns Policy

If you are not satisfied with your purchase from Afrikaner Gear, you can return your order for a full refund within fourteen (14) days from the date of purchase. The items returned must be unworn, unused, unwashed and in the original packaging with all original tags attached for the return to be accepted.

Returns Process

Should you wish to return an item, please choose from the below two options for instructions:

Option 1: You ordered the incorrect size, colour or product:

Please return your parcel to us at the below address and ensure that you enclose a note containing your name, surname, telephone number and delivery address. Specify exactly what your exchange should entail. Please enclose a copy of your purchase order/invoice.

Afrikaner Gear (Pty)Ltd
56 Botha Street
Rawsonville
South Africa
6845

Contact: Bertu (+27 61 995 3877)

Option 2: Product is faulty, or you received products other than what you ordered:

Send an email to orders@afrikanergear.co.za

Indicate your name, telephone number and delivery address. Specify exactly what the exchange should entail.

Warranty

All Afrikaner Gear products are covered for a period of **3 months** from the date of purchase by the customer. Warranty covers any factory defect, such as defective seams, snap or zipper failure, and any product irregularity that differs from tolerances set for any product specification. Any defect resulting from abuse or misuse of garments are

not covered by any warranties and do not qualify for our exchange policy. All garments are subject to inspection and a proof of purchase before any warranties will be considered by Afrikaner Gear.